Pennsylvania OnLine Messenger Association

Pennsylvania Licensing Professionals
Service • Quality • Commitment
www.PAOLMA.com

February 2020
Volume 4, Issue 1

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PAOLMA Newsletter

Published By Al Fazio
Fazio Tag Service, Inc.

Password Protected?
By Todd Rehrig – A&S Katz

Everyone knows that security of information is vital in any field, business and personal. The importance is even more critical in our industry since we deal with the personal information of our employees and customers as well. Passwords are one of the most basic means of defense, but they are not meant to, nor are they capable of, complete protection. Using some simple standards when creating and maintaining passwords will help improve your security.

The worst aspect with passwords is that a person has to remember them. If you're using a password every day, it becomes easier. However, what happens after a long weekend, a morning without coffee, or when you return from vacation? The problem becomes worse because most organizations require you to change your password every thirty days or so.

To make it easier, people try to take shortcuts. Some people use the same password for everything. This helps to retain them, but it creates a unique security risk. No password is 100% safe. Even the strongest password can be hacked from the internet. If your password is the same everywhere, a hacker who breaks it one place will be able to access your information everywhere. You've taken a minor problem and made it catastrophic.

Another strategy is to write down your passwords, which also has risks. I do this myself, but have them recorded in a password protected spreadsheet. This way I only have to remember one strong password to enter my list and create more complex passwords for other uses. If you do this, take care to keep the list secure. If you're using a journal or notebook, make sure you guard it closely.

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Special points of interest

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- PAOLMA Advocate Updates
- Sorting of Work

Password Protected? – continued

Another factor is the complexity of the passwords. Swapping out numbers for letters has become very common and hackers look for it instantly. For example, using s3cr3t instead of secret is not as tricky as you may believe. You need to avoid consistency in any password you create. Any patterns are more easily detected and hacked. If you wish to substitute, do it randomly. For example, instead of secret, use $eCrT3, mixing up symbols, numbers and capitalization with no apparent reason, while also transposing some of the digits so it's not as recognizable as a word.

As an employer, I suggest forbidding your staff from duplicating any passwords they use in their personal lives for work purposes. If they get hacked at home, it could easily jeopardize their work accounts. If possible, create a password for them and maintain a record of it. If you do not wish to maintain a record of it, require that they change it periodically, but also set standards on it that will force them to make it unique. For example, require that they all begin with T$4a or some other random string, and the employees can complete the rest of it. Change the required digits regularly and change the order of the sequence or you defeat the purpose. For example, in January all employee password begin with T$4a, in February, they all end with &cU, in March the third and fourth digits must be #W.

On a similar security matter, I would also forbid employees from having cell phones or any other electronic devices at their workstations. We permit them in pockets or purses, but they are not allowed in their hands while they are working. If they need to answer or use one, they must leave their desk when they are done with any current customer. This is for several reason. Most portable devices have cameras that can be used to steal customer information. Even if the employee is honest, their camera could be hacked. It's also not very good for accountability purposes or customer service.

We are starting to see better means of information security arrive in the workplace and in our personal lives. Face, voice and fingerprint recognition is growing rapidly and becoming more reliable. In the near future, one or several of these may replace passwords. Until this happens, your business requires that you safeguard your clients' personal information. Your first line of defense is implementing strong password protocols.

THE FIVE T'S OF WORD OF MOUTH
Submitted by Barb Fullerton B & E Notary

1. TALKERS – Who will tell their friends about you? You need to find the right people to carry your message. Identify the right talkers. Create a communication channel to reach them regularly. Give them topics to talk about. Keep them happy and motivated. Your talkers are the people who are sending you new customers. Turn new customers into talkers. The most familiar talks are the happy customers you already have. To find them, learn to look for signs of extreme interest. Look for customers who come back frequently, who learn the names of the employees, and who are bubbling with enthusiasm. Talkers have passion, credibility, connections & opportunity. People who share the love of a brand are part of an extended family (ex. Harley Davidson).

2. TOPICS – What will they talk about? Create a message that will spread. People like to latch on to the "unexpected." Every company, every product has at least one great topic. Your job is to find it and give people something to talk about. There are three rules to creating a great topic: keep it simple, organic and portable. You need to create products that people fall in love with and are compelled to share with their friends. Make sure the topic stays relevant and effective. Special sales are an easy topic. Exclusivity is a sure-thing. Have extraordinary customer service. Do something silly - make people smile and they will remember and talk about you. Partner with a charity. Create a campaign that is repeatable. Offer free information. Do things that are by their nature, an interesting topic of conversation.

3. TOOLS – How can you help the message travel? An easy-to-forward email and a tell-a-friend button on every page of your website are two incredibly powerful (but simple) online examples. One of the lost word of mouth classics is the free postcards that used to be in every hotel room. The key concepts to keep in mind with tools are speed and portability. ASK for referrals. Put something in their hands that reminds them, motivates them and makes them look good. Make it easy to share. NEVER let someone walk away empty handed. People don't talk about things they haven't seen or tried. You need to get samples of your products into your talkers' hands to kick off the conversation. Make people feel "exclusive" and part of a group. When you call someone an ambassador, a VIP, or a member of the club, you're making them feel special. Every time they tell someone about your stuff, they are also reinforcing their status. Make them feel like they know a "secret" or make them part of a "reveal."

4. TALKING PART – How should you join the conversation? Someone on your staff should be searching the web every day for mentions of your company. Reply and respond every possible chance you get. When someone else (a blogger or an author) says something nice about your company, leave a comment of appreciation. If someone has voiced a complaint or problem, apologize and find a way to fix it. There is a reason they are complaining in public, they want your attention. When responding to general social media or making on-line comments, it is wise to start out by saying, "I work for ____, and this is my personal opinion."

5. TRACKING – What are people saying about you? Put customer/prospect questions and answers on your website or in the newsletter. Use "tell a friend" forms (paper and on-line). ALWAYS ask, "How did you hear about us?"

RESOURCES:
Word of Mouth Marketing by Andy Sernovitz
www.wordofmouth.org
www.damniwish.com
Look up the slide presentation: "Yours is a very bad hotel."
notes by Wendy Kerschner

Get To Know Your Board Members

This Month Featuring Carol Flament (Treasurer)

As told to Jo Naccarato

If you were not in this profession what would you like to be doing?
I cannot imagine myself doing anything else.

My childhood dream was
To be as good of a mother as mine was.

My childhood crush was
David Cassidy. Remember him on the Partridge Family.

Who do you most admire at this stage of your life?
My daughter Amanda. With all she has gone through and the way she handles it.

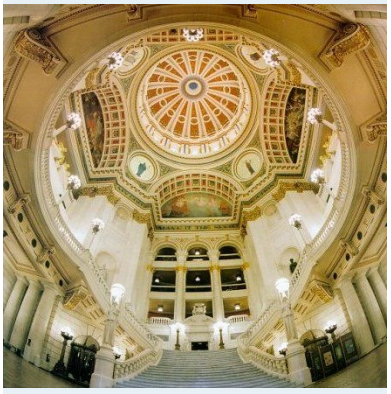
What would you change about yourself if you could?
I'm not sure. I could say to be young and beautiful but that doesn't matter.

What is your philosophy of life?
God doesn't promise us tomorrow. So live everyday like it's your last. Tell your loved ones I Love you

What do you plan to work on for the Association this year?
Anything and everything that needs done.

From the Desk of Robert Taylor – PAOLMA Advocate

It is Election Year 2020 and the politicians in Harrisburg jumped out of the gate quickly in early January to establish their futures through election in November. In addition to the race for President of the United States, each of Pennsylvania's 18 Congresspersons will be on the ballot. There will be statewide row offices on the ballot including Attorney General (current AG Josh Shapiro-D is running for re-election), Treasurer (Current Treasurer Joe Torsella-D is running for re-election) and Auditor General (an Open seat). 25 of the PA Senate's 50 seats will be on the ballot and all of the 203 seats in the House of Representatives will be up for grabs. February 18, 2020 is the last day to submit petitions with signatures to qualify for being listed on the April, 2020 Primary Election ballot. At that time we will know who has competitive races and which incumbents are getting a free pass with no Primary or General Election opposition.
It is the time of year when political careers blossom and bloom or fade away and die on the vine! Just nerve-wracking!

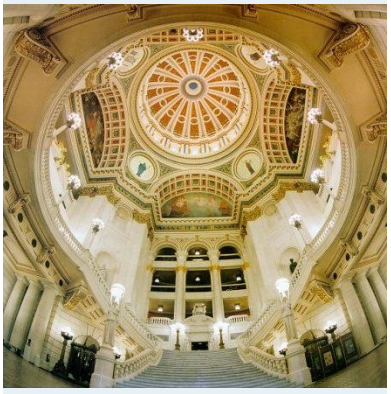


This time of year is always surprising as a percentage of members decide to retire and not seek re-election. Approximately 19 Republicans and Democrats in the House of Representatives are retiring, although the blockbuster news in late January that Speaker of the House Mike Turzai (R-Wexford) is not running sent shockwaves out among members of the House. With Turzai leaving, the leadership in the House will change next year and there is no shortage of current Members who want to either be elected Speaker by their colleagues, or move up in the leadership ranks as members vie for higher leadership posts. Then, just days ago, Senator Joe Scarnati (R-Brockway), who leads the PA Senate in the top position as President Pro Tempore, announced he too will not seek re-election and now becomes the only state senator to retire at the end of the current session on November 30, 2020. To have the top leader from both the Senate and House retire simultaneously is highly unusual and will lead to political intrigue in the coming 10 months. It'll be like watching a line of dominos fall, and the deal-making will be fascinating to behold.
April 28, 2020 is Primary Election Day!

Governor Wolf introduced his proposed budget for the 2020-2021 budget year on February 4, 2020 to the General Assembly and the general public. The Governor proposes a $36.06 Billion ($1.46 Billion or 4.2% over 2019-20 with supplemental appropriations), a $2.05 Billion increase over the enacted 2019-2020 budget. The centerpiece of his proposal includes mostly recycled ideas of yore. He seeks an increase in the state minimum wage of $12/hour beginning July 1, 2020 with annual increases until the minimum wage hits $15/hour on July 1, 2026.

From the Desk of Robert Taylor – PAOLMA Advocate

He proposes broad gun control measures and again calls for an extraction tax assessed against the oil and natural gas industry in Pennsylvania to help pay for select infrastructure needs. He continues to dedicate resources to fight the battle against opioid addiction, and he rolls out a plethora of new workforce development and workforce training programs to modernize programs that will help prepare the Pennsylvania workforce in the new world economy (more money for community colleges, technical school training, technology training, etc.). He seeks a supplemental appropriation for the CURRENT year (yes the Commonwealth has a budget deficit) of about $786 Million for paying bills primarily in Medicaid and the Department of Corrections. For next year Governor Wolf seeks a $282 Million increase in K-12 education funding including $114.6 Million for Basic Education, $25 Million more for Special Education, and a $25 Million increase for PreK. Governor Wolf does not propose any new taxes or any increases in taxes although he does fiddle with some corporate taxes. He expects that the thriving economy in Pennsylvania will continue and as such his $2 Billion increase in spending will be paid for by greater personal income, corporate income, and sales tax revenues due to expansive job creation and purchases of goods and services. He's relying on the Trump Economy to pull the Commonwealth out of the current year's deficit and through next year's planned spending increase.



Because the PennDOT budget is funded primarily through the Liquid Fuels Tax and Motor License Fund (both off-balance sheet funds), there is little General Operating Budget money dedicated to transportation.

That said, the transportation infrastructure—roads, bridges, mass transit, and rails—in Pennsylvania is deteriorating quickly. In 2022 the law will sunset on an ill-conceived plan that has forced the PA Turnpike to supplement the PennDOT budget each year since 2008 with

$450 Million a year. If you wonder why Turnpike tolls have increased annually by as much as 6-7% in the past decade you need look no further than this fund transfer which has made a wreck of the Turnpike's ability to borrow, hurt its credit rating, and gouged toll payers. Not to mention forcing the Turnpike to postpone much need infrastructure improvements and new construction. When the law sunsets in 2022 how will PennDOT make up the loss of $450 Million in revenue it currently receives from the 'Pike? That's the $450 Million question confronting the Governor and lawmakers. Currently PennDOT is conducting a study to determine a comprehensive funding plan that would be enacted around July 1, 2022 and would consider enabling local transportation taxing authority to counties and cities, congestion management fees, tolling in selected geographies, public-private partnerships, electric and autonomous vehicles, and many other options. The Governor and General Assembly will NOT be able to raise the unpopular gas tax (one of the highest in the nation) because of likely voter backlash, and

the Governor has stated he does not favor an extension of the current Turnpike-to-PennDOT revenue transfer scheme. So a long list of revenue generators, coupled together in a comprehensive package, might yield the needed results. Time will tell but most on Capitol Hill agree that something significant must be done by 2022.

And so Senate Bill 954 (Senator Kim Ward-R-Westmoreland County) and House Bill 1509 (Representative Barry Jozwiak-R-Berks County) sit poised for action and exist as one of those small revenue sources to fill the potential $450 Million budget hole for PennDOT. SB 954 passed the Senate Transportation Committee last November and is now ready for consideration on the Senate Floor. All efforts to have a Senate vote on the bill are being made as we speak. HB 1509 sits in the House Transportation Committee. It is moving slower because it is a 2-in-1 sticker bill. Unlike the Senate bill which simply returns the registration sticker to the license plate (pre-2017), HB 1509 combines the registration sticker and mechanical inspection sticker and puts both on the rear license plate. The law enforcement community is very interested and supportive of a 2-in-1 sticker, but HB 1509 may have difficulty passing in its current form because it presents wholesale changes to the process of conducting vehicle inspections and registrations in Pennsylvania (according to PennDOT).

We expect that HB 1509 will get some review and consideration in the House Transportation Committee in March although we are unsure of the look of its final version. What is occurring is a full court press to get one or both of these bills to pass the Senate and/or House. As you know, these bills are necessary as registration stickers displayed on the rear license plate are a public safety measure to assure properly registered vehicles are on the road, are a crime deterrent for law enforcement, and are a source of much needed revenue (PA lost over $33 Million in registration sticker revenue in the first two years (2017, 2018) stickers were removed by Act 89). That money could certainly fill part of a budget hole in the future for PennDOT.

Oh, by the way, PennDOT is telling Members of the General Assembly that returning stickers to the license plate would cost an upfront expense of $9 Million to rebuild the system and an additional $3 Million each year to keep the program operating. A $9 Million investment to recapture over $33 Million in lost revenue seems like a nice ROI. Stay tuned! There will be much activity on these bills in the coming 4 months.

carolflament@hotmail.com jo@paautolicensebrokers.com

SAVE THE DATE.

The fall PAOLMA meeting will be held October 5th & 6th at the Radisson Hotel in Camp Hill, Pa. We are working on some new different presentations and are excited and hopeful that these will work out. Carol is putting everyone on notice that she will be officiating at a wedding on October 3rd and will have rehearsal on October 2nd. Yes, for those of you who do not know, Carol is a licensed minister and officiates at marriage ceremonies from time to time. She is asking all of you to register for the meeting on time. She will not be able to handle any last minute registrations this year. We will post when we can start accepting reservations. Please do not try to register yet.

Carol is Chair of the Fall Meeting Planning Committee so please email her your ideas on the following:

1. Ideas for the PennDOT presentation on Tuesday. PennDOT always insists that we give them specific topics.
2. Ideas for the round table discussion.

3. Ideas for speakers and/or topics you would like to see discussed.

Please remember, you cannot use Microsoft Explorer as your browser on the PAOLMA website. It will not allow you to make payments.

DID YOU KNOW?

Submitted by Jo Naccarato – Pa Auto License Brokers

Q & A submitted to PennDOT and Dept of Revenue

QUESTION – One of the OLMs said she heard that we were now allowed to use a permit as acceptable proof of ID for completing motor vehicle forms, since it now has a photo on it.

ANSWER – I have not received anything in reference to that change.

QUESTION – A customer in the military brought in an MCO import that he purchased overseas 11/17. Does he owe sales tax on the purchase price or the current fair market value?

ANSWER – If he would have purchased it within the past 6 months he would pay on the purchase price. Since he purchased it more than 6 months ago, he would pay on the current fair market value.

QUESTION – In the past, when we had rejected paperwork that we could not get the customer to respond to us to fix the problem, we were directed to turn that old rejected paperwork into Research and Support. Several times recently we and several other messengers have returned paperwork to R & S and we get it back again with no message. Are we no longer supposed to turn this paperwork in to R & S?

ANSWER – You can send the rejected paperwork to R & S and we will scan it to the record as unclaimed. I then asked him what unclaimed code would show on the "green screens" and he stated the code would be 6666.

QUESTION – I always trained my employees that the short form for death procedures must be original. One of my employees pointed out that the instructions state the Death Certificate must be original, but it does not state that the Short Form must be original. May we submit a copy of the Short Form.

ANSWER – The Short Form also must be the original.

QUESTION – One of my employees titled a vehicle to "unknown kamalonga loreabang thrasha" (I made up the last three names) because that was exactly the way it was on his driver's license. Must this be corrected on the title? The "unknown" part is not on his insurance card. Should his license be recalled for correction?

ANSWER – You are to keep everything the same as the ID presented and in this case this is a legitimate name/signature, which I have confirmed with Risk Management.

John Hartman and I collaborated on the sort folders that are included in this newsletter. John reported there are still a lot of applications that are in the wrong sort and that causes serious delays. It is important to presort your work correctly for your runner so that the runner can get it thrown in a timely manner. Some work is only picked up once a day and if you miss that pick up, it will not be picked up until the following day. I use the attached sort cover sheets and tape them to folders, which go into PennDOT for my runner. It helps my employees get the work into the correct sorts. I also have folders for all operator work and one folder for priority work such as inspection stickers, temp tag orders, supers and walks and anything special attention for my runner which I did not include.

It is soon apportioned renewal time. John will once again be logging in apportioned work. This saves the apportioned unit time and helps you get your work back sooner. In this newsletter are instructions for assembly and the latest apportioned cover sheet.

John wants to remind you to check the expiry of your swipe card, if you have one. If your swipe card is expiring within 30 days, stop in at Dealer window #12 and ask for the person in charge of changing messenger access cards. They will use the same picture but will issue an updated swipe card in a few minutes. You can also send in your old swipe card with your runner and they can turn it in and get a new one for you. You do not need a swipe card unless you come to the ROC on a regular basis.

The Odometer Chart included in this newsletter is thanks to AAA.

EVERYTHING ELSE
ALL THESE HAVE THEIR OWN SORT AND ALL APPLICATIONS GET A BUD SHEET EXCEPT MV145A

APPORTIONED Staple
FLEET Staple
SME Staple
IMPH Staple
SCHOOL VEHICLE staple
RECONSTRUCTED Paper Clip
SPECIALLY CONSTRUCTED Paper Clip
ANTIQUE AND CLASSIC Paper Clip
MV217, MV217A Paper Clip
BLANKET CHECKS Paper Clip
MV14EV Paper Clip
MV14MG Paper Clip
MV77 MV77A & MV145 MV145A Paper Clip
IMPORTED VEHICLES Staple

BOATS Staple
ATV Staple
SNOW Staple
MV125 Staple
F STOPS Staple
A STOPS Staple
MV700 Staple
MV 16 & 16A Paper Clip

ALL APPLICATIONS NOT LISTED ELSEWHERE

FOR YOUR RUNNER YOU SHOULD WRITE FORM # ON ALL THE ABOVE IN LOWER RIGHT CORNER OF BUD SHEET. THE PAPERCLIP IS ONLY FOR YOUR RUNNER. THEY MUST BE REMOVED BEFORE SUBMITTAL.

CARATS 1 SORT
ALL APPLICATIONS GET A BUD SHEET

PA TITLE ASSIGNMENT WITH MV4ST
NEW CAR WITH MCO AND MV1
VEHICLES FROM OUT OF STATE WITH MV1
APPLICATIONS FOR TITLE ONLY, TRANSFER OF REGISTRATION PLATE AND TEMPORARY PLATE ISSUED
PURGED RECORD WITH TITLE APPLICATIONS

NO STAPLES OR PAPER CLIPS

NO APPORTIONED, FLEET, SME, IMPH, SCHOOL VEHICLES, RECONSTRUCTED, SPECIALLY CONSTRUCTED, ANTIQUE, CLASSIC, BLANKET CHECKS, IMPORTED VEHICLES, DEALER TITLES, MV911, MV912, MV913, MV914, MV915, MV916, MV917, MV14EV, MV14MG, MV77, MV145, MV145A, MV16, MV16A

CARATS 2 SORT
ALL APPLICATIONS GET A BUD SHEET
MV1L UNLESS CARATS 1 APPLICATION IS AT-TACHED
MV6
MV7
MV38 0
MV38L
MV39 UNLESS CARATS 1 APPLICATION IS AT-TACHED
MV41 UNLESS CARATS 1 APPLICATION IS AT-TACHED
MV41A UNLESS CARATS 1 APPLICATION IS AT-TACHED
MV44 APPLICATION FOR DUPLICATE REG
MV120 TRANSER OF REGISTRATION
MV 38 & MV140 PURGED RECORD
MV150 (ALL)
MV44 AND/OR MV140 DECENTRALIZED
MV 910, MV911, MV912, MV913, MV914, MV915, MV916, MV917, MV918

NO STAPLES OR PAPER CLIPS

WHITE TICKET SORT

Bud sheets on all applications

No paperclips or staples

BUREAU ISSUE PLATE ON CARATS 1 AND CARATS 2

CARATS 1 AND CARATS 2 WITH REGISTRATION RENEWAL EXPIRING IN THE CURRENT MONTH

MV162 FOR BONDED MESSENGER USE ONLY (UNCLAIMED)

MV44 REPLACEMENT PLATE

MV165

MV46

REENTRY SORT

CARATS 1 AND CARATS 2 APPLICATIONS BEING RE-SUBMITTED THAT HAVE BEEN REJECTED AND HAVE A WID NUMBER ASSIGNED.

YOU MUST CROSS OUT THE BAR CODE ON THE BUD SHEET. ORIGINAL BUD SHEET MUST BE ON TOP. DO NOT PUT A NEW BUD SHEET ON IT. IF THERE IS A CHECK, THAT GOES DIRECTLY UNDER THE BUD SHEET AND THEN THE REJECTION LETTER. IF NO CHECK THE REJECTION LETTER GOES DIRECTLY UNDER THE BUD SHEET.

NO PAPER CLIPS OR STAPLES

NO APPORTIONED, FLEET, SME, IMPH, SCHOOL VEHICLES, RECONSTRUCTED, SPECIALLY CONSTRUCTED, ANTIQUE, CLASSIC, BLANKET CHECKS, MV217A, MV217, MV14EV, MV14MG, MV77, MV77A, MV145, MV145A IMPORTED VEHICLES, DEALER TITLES, MV16, MV16A

APPORTIONED APPLICATION
COVER SHEET

ACCOUNT NUMBER: _____

NAME: _____

DATE OF SUBMITTAL: _____

Please check the applicable box!

☐ **INVOICE** (with Certified Check)

☐ **RENEWAL** *(Annual application to obtain an invoice)*

☐ **MV-558 – APPLICATION FOR REPLACEMENT CREDENTIALS**
(Plate, Cab Card, Weight Decal)

☐ **ARP APPLICATION WITH TITLE ASSIGNMENT** *(with T.E.A.R. Issued)*

☐ **ARP APPLICATION WITH TITLE ASSIGNMENT** *(without T.E.A.R. Issued)*

☐ **ARP APPLICATION** *(with T.E.A.R. Extension Issued)*

☐ **MV-587 – REQUEST FOR BOOK OF T.E.A.R.**

☐ **EXTENUATING SITUATION BOX**

☐ **MISCELLANEOUS** _____

_____

_____

STAPLE MESSENGER CARD HERE

BE SURE CARD INCLUDES:
MESSENGER NUMBER,
ACCOUNT NAME, AND
DATE OF SUBMISSION

APPORTIONED ASSEMBLY
RENEWAL / INVOICE INSTRUCTIONS

<< *PLEASE READ* >>

IN ORDER TO EXPEDITE THE APPORTIONED RENEWAL APPLICATION PROCESSING, FOLLOW THE ASSEMBLY INSTRUCTIONS EXACTLY AS INDICATED BELOW AND PLACE ALL DOCUMENTS IN THE ORDER AS LISTED.
****(NOTE: The renewal application will produce an invoice)*****

1. **Complete the Apportioned Application *cover sheet* and staple a *white ticket* to the lower left corner in order to have the invoice returned to the Messenger.**
2. **Assemble Renewal application – Pages 1,2,3,4,5 etc.**
3. **Any supplemental information, *i.e.,* IRS 2290, insurance information, etc.**
4. **To submit items 1, 2 and 3 for processing, use ONE STAPLE IN THE UPPER LEFT CORNER OF THE ENTIRE RENEWAL APPLICATION.**

APPRORTIONED RENEWAL INVOICE: INVOICE PRODUCES FINAL CREDENTIALS

1. **Complete the Apportioned Application *cover sheet* and staple a *white ticket* to the lower left corner in order to have the final credentials return to the Messenger.**
2. **CHECK – Horizontal at top. List account # in Memo line of check.**
3. **IRP BILLING INVOICE PAGE followed by remaining application.**
4. ***To submit items 1, 2 and 3 for processing, use ONE STAPLE IN THE UPPER LEFT CORNER OF THE ENTIRE RENEWAL INVOICE APPLICATION.***

APPLICATIONS RECEIVED THAT ARE NOT IN THE CORRECT SUBMITTAL ORDER WILL BE RETURNED TO THE MESSENGER TO BE ASSEMBLED CORRECTLY.

JOHN HARTMAN

Odometer Chart to Use When Processing a PA Title Application

ODOMETER CHART TO USE WHEN PROCESSING A PA TITLE APPLICATION					
Odometer reading instructions to use for forms listed below ➔ ⇩	Use odometer reading recorded on the back of PA title in the assignment section for the new owner	Ask owner the current mileage on vehicle to record on MV-1 or to use for online processing	Use Odom. reading on back of MCO or the reading that shows on the last Dealer's Reassignment Form (if any) for the new owner	Use odometer reading in reassignment section on o/s title for the new owner or the odometer reading on the last Dealer's Reassignment Form (if any) for the new owner	Use odometer reading in Section D on MV-426B – If the odometer reading is lower in Section D on the MV-426B than what is printed on the front of the Salvage Cert., call PennDOT's Special Services Unit at 717-705-6991 for advice or e-mail – olrecon@state.pa.us
MV-1 or A.S.S. with o/s title – ownership not changing		✓			
MV-1 or A.S.S. – MCO – being titled for the 1st time			✓		
MV-1 or A.S.S. with o/s title – vehicle was sold to new owner				✓	
MV-4ST or A.S.S. – PA title assigned to a new owner	✓				
MV-426B with Salvage Certificate					✓
MV-426B with branded o/s title					✓

PA AAA Federation

HELP WANTED

WE NEED YOUR INPUT TO KEEP THE MEETING AND THE NEWSLETTER INFORMATIVE. PLEASE HELP BY CONTRIBUTING YOUR IDEAS.

IF YOU HAVE BEEN AT A MEETING AND HEARD A GOOD SPEAKER OR SEEN A SPEAKER MENTIONED IN PRINT THAT YOU THINK MAY BE A GOOD SPEAKER FOR OUR FALL ASSOCIATION MEETING PLEASE GIVE US THE INFORMATION ON THEM HERE OR EMAIL CAROL OR JO AT CAROLFLAMENT@HOTMAIL.COM OR JO@PAAUTOLICENSEBROKERS.COM

IF YOU HAVE ANY IDEAS ON TOPICS FOR THE MEETING OR NEWSLETTER PLEASE LET US KNOW.

IF YOU ASKED QUESTIONS OF PENNDOT, DEPT OF STATE, DEPT OF REVENUE OR ANY OF THE DEPARTMENTS WE DEAL WITH AND RECEIVED AN ANSWER IN WRITING, THAT IS OF IMMENSE VALUE. PLEASE FORWARD THEM TO JO AND I WILL PUT THEM IN THE NEWSLETTER WITH CREDIT TO YOUR MESSENGER SERVICE.

IF YOU HAVE AN OLD CHART, MATRIX , ETC THAT YOU FEEL IS STILL CURRENT AND OF VALUE TO OUR MEMBERS THAT PERHAPS THEY MAY NOT HAVE, PLEASE FORWARD THEM TO JO FOR PUBLICATION.

IF YOU FEEL YOU CAN CONTRIBUTE AN ARTICLE, EVEN OCCASIONALLY PLEASE LET JO KNOW.

Comedy Corner

Submitted by Jo A Naccarato

I AM NOT ARGUING I AM JUST EXPLAINING WHY I AM RIGHT

Disclaimer: The information contained in this newsletter is for general information purposes only. The information is provided by the Pennsylvania Online Messenger Association, it's volunteers and invited government entities and while we endeavor to keep the information up to date and correct, we make no representations or warranties of any kind, express or implicit, about the completeness, accuracy, legality, reliability or suitability with respect to the information, forms or services contained in this newsletter. Any reliance you place on such information is therefore strictly at your own risk. It is therefore the responsibility of each receiver of this newsletter to verify the information provided and/or seek professional guidance/advice before taking any actions on information in this newsletter.

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