On Fri, Jan 24, 2025 at 9:08 AM Savercool, Tigh <tsavercool@pa.gov> wrote:
Chase (and Jo),
The single rep reference, or as called "Train the Trainer", is for the situations where there are numerous branches under the same umbrella. For example, the senior staff member at PA Auto License Brokers attends the training, and then trains *each* branch store for PA Auto License Brokers.

In this same example, the senior staff member at PA Auto License Brokers *cannot* train an agent that is not part of their umbrella/ownership. I.E. That senior member at PA Auto License Brokers cannot train someone at Runkles. Runkles has to have their own representative present at the training.

Please note that this has to be absolutely followed 'to the T' and cannot be circumvented or loopholed in any way. In a technical and literal sense, we are bending the regulation a bit by allowing this Train the Trainer concept, but it is paramount that the implementation of such all stays within the same ownership and umbrella. We cannot have agents training other agents who are entirely separate from each other, just because that other agent doesn't attend the training. If this takes place, we'll have no choice but to nix the Train the Trainer concept in entirety and mandate and enforce the attendance requirement for all, which is once every two years. I do not want to do that, because as you mentioned before, it can be restrictive to those smaller shops who have less employees and/or are in the midst of their peak season.

Tigh Savercool | Chief, Division of Licensing and Registration
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Jessica

1 message

Jo Naccarato <jo@paautolicensebrokers.com> Tue, Jan 21, 2025 at 4:43 PM
To: jpetrovich@pa.gov

I would like to sign up my General Manager Julie Shannon for the March 31st virtual training. She will be using the "train the trainer" concept. So I have three stores and she will train the following employees from all three stores.

PFBC AGENT # 44-A-6720 Pa Auto License Brokers Lewistown Pa store
Chelsea Burdge
Amber Kauffman
Desiree Bleyer (she will be out on maternity leave sometime in March and April)

PFBC AGENT # 50-A-6720 Pa Auto License Brokers New Bloomfield Pa Store
Theresa Groce (She is the only employee at this location

PFBC AGENT # 21-A-6720 Pa Auto License Brokers Mechanicsburg Pa store
Julie Shannon
Michele Hess
Kyra Westhafer
Tiffany Beasom
Deidre Boarman

I thank you for allowing us to do the Train the Trainer concept. It would be most helpful and much appreciated if we could obtain a video of the training to present to our employees. I will be sending another email to you on another subject soon.
Jo A Naccarato, Owner Pa Auto License Brokers