

Pennsylvania On-Line Messenger Association Meeting
Radisson Hotel Harrisburg
October 15th, 2018

7:30-8:30	Breakfast	Sponsored By: TitleNGo
8:00-8:30	Registration	Carol Flament, Barb Fullerton, Barb Kasprzyk and Jill Goetz
8:30-8:35	Welcome	John Yurconic
8:35-8:45	Board Nominations What can you do or have you done for the association?	John Yurconic
8:45-9:00	Opening Remarks by Vendors	Telecheck, TitleNGo & Gift of Life
9:00-10:00	Discovering What Works in Social Media	John Merlino, Small Business Development Center Kutztown University of Pennsylvania
10:00-10:15	Break	Co-Sponsored
10:15-10:45	Pa Fish Commission	Val Groetzinger Vicki Diaz
10:45-11:00	Vital Records Update	Barb Fullerton & Carol Flament
11:00-12:00	Department of State & PAN	Martha Brown, Assistant Counsel Marc Aronson, President of PAN
12:00-1:00	Lunch	
1:00-1:30	Cameron Co.	Bob Taylor
1:30-1:40	Vote and Collect Ballots	Barb Kasprzyk
1:40-2:00	Name that Baby Contest Featuring your Board Members	Jo Naccarato
2:00-3:00	Problem Solving 101 Break-out Session	Board Members
3:00-3:15	Break	
3:15-4:30	OLM Association Meeting/ New Board Important update from Governor's Office	John Yurconic, Jo Naccarato, Carol Flament & Mark Johnson

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7:30-8:30	Breakfast	Full Breakfast
8:45-9:00	Welcome	John Yurconic
9:00-9:45	Real ID Updates PennDOT Website Updates and Changes	Alexis Campbell, Community Relations Coordinator
9:45-10:15	Act 30 Updates	Lori Quigley, MV & DL Systems Training Manager
10:15-10:30	Trust Procedures- Assignment from Individual to Trustee	Joshua Kline, BMV Operations Communications Manager
10:30-10:45	DEFY Mandatory Plate Update	Bob Shaffer, Manager Regulated Client Services
10:45-11:15	Dealer Agent Services System: Access to Business Partner Account and Business Information	Bob Shaffer, Manager Regulated Client Services
11:15-11:30	OLM Program Update	Elizabeth Trenhauser, On-line Messenger Program manager
11:30-11:45	Break	

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